



YOUR TRAVEL COMPANION
your dream | your destination

BOOKING TERMS AND CONDITIONS 2024

The holidays appearing on our brochure, social media and website ytc.com.mt have been planned and are operated by YTC.

The booking deposit is usually in the region of €250 per person. This deposit will be considered a payment on account of your holiday and by paying it you are committing yourself to pay the full amount payable of the holiday. The balance is due 6 weeks prior to the date of departure or immediately. The deposit is either paid by cash or cheque which is not refundable.

It is compulsory, when travelling with YTC, to have a holiday insurance covering the whole period of your holiday, not only for your protection and your baggage, but also in case of cancellations.

YTC can offer you an insurance, which will be cheaper since we are booking as a group not individuals. Alternatively you can arrange a policy yourself giving comparable or better cover under all sections.

Prior to every tour you will be given a date and time for the informative meeting which is compulsory for you and all the adult members in your group.

Seat allocations are at the sole discretion of the airline, except for singular reasons.

You need to be in possession of a valid passport and any appropriate VISA.

Make sure to check passport and VISA requirements well in advance especially if you are travelling to a country outside Europe and non-Schengen area, and if you are a non-Maltese passport holder.

Any surcharge on extra weight on luggage is to be borne by you with the airline. Luggage has to be seen to, carried and packed by the owner at all times.

It is your responsibility to ensure that you carry a European Health Insurance card (E111) for travel within the EU countries.

Keep the leader's mobile number at hand and also the name of the hotel you are staying at, in case you get lost. If you are not going to attend to any of the excursions please inform YTC preferably before your holiday starts; whilst you are still in Malta. Children are solely the responsibility of the parents or guardians throughout the holiday.

YTC condemns any disruptive, dangerous or annoying behaviour by you or your children to the people around you or damages to any property. YTC will not pay any refund of any cost incurred by this behaviour.

Departure times are advised beforehand and should

you be late, the leader reserves the right to depart at the appointed time, and does not accept any responsibility for any missed transport by the client which has to be replaced at the client's expense.

Rooms are distributed according to the list we provide to the accommodation providers. Any lost keys have to be paid for.

Meals are a three course set menu with moderate portions. Please let us know beforehand if you have any food intolerance or if you are vegetarian or vegan. Drinks including water and wine are not always included with the meal.

Use of mini-bar and telephone calls made from the rooms are charged at the reception desk on check out.

Inform the leader at once if any of your possessions are lost or stolen, as a police report would have to be drawn for insurance purposes.

The group leader or guide is not obliged to accompany you or any other member of your group around shops, markets, theme parks and sites or to eat with you during free time.

Same goes if you fall ill, the leader will ask the hotel reception for a doctor which needs to be paid by you and the receipt claimed with your insurance on your arrival to Malta.

If any part of your holiday is lost due to natural disasters, bad weather, industrial actions, war, government restrictions or any matter of force majeure, YTC cannot be held liable to pay compensation or pay for damages incurred.

If you have a problem or cause for complaint, bring it to the attention of the tour leader or hotel reception whilst abroad not after your arrival to Malta.

YTC reserves the right to change the itinerary, parts of your holiday programme, flights, and accommodation etc. at any time due to unforeseen circumstances.

YTC reserves the right to cancel your holiday up to 15 days prior to departure, and in this event you will be refunded all the money you have paid YTC.

YTC cannot be held responsible for any incident, injury, delay, irregularity or damage to personal effects, luggage or passengers. YTC accepts no responsibility for losses or additional irregularities caused by subcontracted parties such as airlines, hotel, coaches or mini-vans etc.

YTC cannot also be held responsible for any pandemic which arises or for any other situation which occurs during the holiday.

YTC TRAVEL 227, Merchants Street, Valletta, VLT1171 Tel +356 2741 5772 Mob +356 7979 2040 info@ytc.com.mt www.ytc.com.mt



missio
Me. You. Us. Together.

YTC (Your Travel Companion) stands as the travel division of Missio Malta. Missio Malta, as one of the leading voluntary organizations in Malta, has been dedicated to supporting sustainable projects in mission countries for over eight decades.